

Overstamping CLI's

Comvergence will send out the Caller ID of an active Fixed Line PSTN/ISDN or Mobile Service number on calls made out through the Comvergence IP Voice Network in place of the number which you have been allocated. This is known as CLI Over-stamping. This service is provided on the following conditions:

1. Numbers commencing with 02,03,07 or 08 may be Over-stamped and the number must be active and able to receive/make calls.
2. A Copy of the most recent invoice/bill of the number you wish to over-stamp onto a Comvergence Service must be supplied. The supplied invoice/bill must be the same Account Holder as the service supplied by Comvergence and that the address of the service matches the address of the current service supplied by Comvergence. A Copy of the Invoice/Bill is not required should the PSTN/ISDN or Mobile service be billed by Comvergence.
3. In order to maintain control over the number which is being sent out and that the Account Holder still leases/subscribes to the service number being over-stamped, the over-stamping will expire after 3 Months. To renew the Over-Stamping service, this form along with a copy of the most recent invoice/bill will need to be sent to Comvergence. If your PSTN/ISDN or Mobile service is billed by Comvergence, the over-stamping will only expire should you churn/port this service away or the service is cancelled.
4. Comvergence can not guarantee that the over-stamped number will be displayed at all times and that this service maybe withdrawn at any time. Outbound CLI may not be displayed on International Calls or on LCR (Least Cost Route) Services.

5. Customer Obligations

- 5.1 Each part must ensure that in performing this agreement it will fully comply with all Laws that apply to it.
- 5.2 Without limiting clause 7.1, Customer agrees to:-
 - 5.2.1.1 Comply with all applicable Legislation;
 - 5.2.1.2 Respect the privacy of all persons the Customer deals with in connection with this agreement and requirements applicable to the Customer; and
 - 5.2.1.3 Not utilize any services provided under this agreement for any unlawful or improper uses.
- 5.3 In the event of any change in the Laws, Comvergence may at its sole discretion and without breach of this agreement amend the performance of its obligations under this agreement to ensure that such obligations comply with the laws

Wholesaler Name _____

Customer Company Name _____

Number to be displayed _____

For and on behalf of the Customer named by its authorised signatory

Signature: _____

Name: _____

Position _____

Date _____

For and on behalf of Comvergence by its authorised signatory

Signature: _____

Name: _____

Renewal Date _____

This document together with a copy of the latest invoice for the associated service needs to be scanned and emailed to support@comvergence.com.au